

COMPETITION REFUND REQUEST FORM

We're renowned for delivering the best value to our clients through unique and exclusive communications resources not found anywhere else:

- **Detailed Feedback from Judging Staff.** The in-depth feedback and comments provided to all competition entrants convey valuable insights, impressions and perspectives from our professional, full-time reviewers.
- **Unmatched Post-Competition Resources.** We're the only organization that presents each participant with a full-color, twelve-page Results Kit; a comprehensive web site; and customized CD-ROM. And we have even more value in store for all of our clients in 2009.
- **Top Entrants Worldwide.** We attract the top talent in communications worldwide--winning submissions have come from upwards of 30 countries. Within the United States, eight of the ten largest public companies take part in our awards programs. This means that if your work distinguishes itself enough for recognition by LACP, you've accomplished something rather considerable and remarkable.
- **Top-Tier Service.** Your results continue to be delivered by FedEx Express in high-quality, custom-designed Results Kits. Our online knowledge base and chat support capabilities are unmatched in the industry .



Nonetheless, if you find yourself not winning in an LACP competition and unsatisfied with the services and resources provided, **we'll provide you with a FULL refund, no questions asked.** Simply [complete this refund request form](#) and FAX or mail it to us--*it's really just that easy.*

Terms, Conditions and Eligibility Requirements. Limit one refund per calendar year per individual. This offer is only valid for entries which have not received award recognition over the course of an entire competition. Not valid for supplemental services, e.g. memberships, PR Tools 2008 purchases, or narrative evaluations. Shipping costs for international entries are not refunded (\$25--Canada, \$50--Western Europe & Asia, \$75--Eastern Europe, Middle East & Africa). Refund requests must be received via FAX or mail within **FOURTEEN (14) DAYS** of the official announcement date of the Competition Results. No phone- or chat-based refund requests can be accepted. Refunds will be offered through the same payment method originally used when entering the competition. Results Kits do not need to be returned. Allow ten business days for us to process your refund request. Note that your bank or other financial institution may hold or delay availability of the refund according to its own practices, policies, and/or guidelines.

Yes, please fully refund all competition entry fees for the following submission.

"TERMS, CONDITIONS AND ELIGIBILITY REQUIREMENTS" CONFIRMATION CHECKLIST:

- I am not fully satisfied with the level of services provided through this competition.
- I did not receive any award recognition for this entry in this competition.
- This is my only refund request for this calendar year.
- I recognize that my international shipping costs (if applicable) will not be refunded.
- This request is being made within 14 days of the announcement of the Competition Results.
- I recognize that refund processing takes up to ten business days and will be issued in the same method as originally paid.

Competition Name (e.g. "2009 Vision Awards"): _____ Entry Number (e.g. "9876"): _____

Company: _____ Contact Person: _____

Address: _____ City, State, ZIP: _____

Phone: _____ FAX: _____ E-Mail: _____

